

September 5, 2022

The Greenspan Co./Adjusters International

400 Oyster Point Blvd., ste 519

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We just wanted to say thank you to The Greenspan Co./Adjusters International team of Rino Benenati, Alexis Ricci and JD Franco who helped us with not one but two fire damage claims to our San Francisco rental properties.

We have been fortunate enough not to have to use our insurance policies. But the recent large fires necessitated claims with both SAFECO and Nationwide. We wanted to make sure that we handled the claims and repairs in the most efficient way and knew we needed to enlist the help of a professional advocate on our side. We are so glad we contacted The Greenspan Co./Adjusters International to help.

We have been impressed with the whole team from day one. Communication was consistent and informative. Rino gave us the introduction and initiated the process. He even gave good advice on how to work with tenants during the claim process. JD worked diligently to give good estimates of the repair. Can't say enough about Alexis, she drew on her rich experience in the insurance industry and helped us tremendously navigating docs and processes to get the claim in order. She helped us understand estimates, gave advice on finding qualified contractor quotes and even on how to work with lenders to reimburse the expenses. We felt very lucky to partner with such a talented and experienced team.

We would definitely recommend The Greenspan Co./Adjusters International for any individual or business who suffers a large loss. They are totally worth it.

Thanks,

Paul Han

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