



ADJUSTERS INTERNATIONAL
BASLOE, LEVIN & CUCCARO
The *right* way to settle claims®



877.482.1234
aiblc.com

Education

B.A. Public Justice/
Forensic Science minor,
State University of New
York at Oswego

Public Adjusting Licenses

Massachusetts
New York
Vermont

Dan Tompkins

Professional Profile

Dan Tompkins is the Albany Office Regional Vice President of Adjusters International/Basloe, Levin & Cuccaro, Ltd. His leadership brings more than 20 years of situational experience, a diverse background in claims handling and an in-depth understanding of the claims process from policy interpretation to settlement. As the former owner of an independent adjusting company, he gained unique knowledge and an outstanding perspective on the insurance industry.



During his years as an independent adjuster, Tompkins' focus was handling large commercial claims throughout New York State for restaurants, hardware and retail stores, foundries, radio stations/studios, industrial manufacturing companies, churches, temples and schools—including a *substantial water damage claim for a large centralized school district.*

Tompkins has been involved in catastrophe work. Following Hurricane Ike in 2008, he worked with a large energy corporation in the Gulf Coast, providing them with information and support on how to document their claims. In 2011 he assisted more than 50 clients in the southern tier of New York State working claims that resulted from Tropical Storm Lee and Hurricane Irene.

Personal Commitment

Tompkins is a thorough adjuster, experienced strategist, skilled listener and compassionate professional dedicated to presenting a comprehensive claim to the insurance company on behalf of his clients. He is uniquely qualified to evaluate coverage and maximizes every endorsement of the client's policy in order to obtain a fair and equitable settlement.



ADJUSTERS INTERNATIONAL
BASLOE, LEVIN & CUCCARO
The right way to settle claims®

Your team of INSURANCE PROFESSIONALS

Every day, we contact or are directly contacted by businesses and homeowners after difficult and disastrous events. We feel strongly that the information we can provide will greatly assist you through this challenging time.

Many policyholders are surprised to learn that the insurance company doesn't automatically pay their insurance claim. In fact, it is the insured's responsibility to document and prove the extent of their loss in order to get compensated for it. When a disaster occurs, the insurance company has adjusters, building engineers, claims managers and supervisors, all representing their interests. Who do you have representing yours?

We work solely for you, the policyholder — never for insurance companies. We know what to do, whom to speak with, and how to fully recover all insurance monies due and get you back in business as quickly as possible.

That's where we come in.

For decades, our team has been guiding clients through the complicated process of preparing and settling claims. With a staff of over 300 personnel, including licensed adjusters, building estimators, inventory specialists, and accountants, we have the resources and expertise to help you get everything you're owed from the insurance company.

Our firm will review your policy in detail to evaluate all available coverages that can be used to provide financial compensation. Our adjusters will then prepare a complete, detailed assessment of your building, contents, business interruption, and extra expense losses for presentation to your insurer. We will present and support the claim on your behalf at meetings with the insurance company and their experts.



We look forward to discussing your needs and demonstrating our capabilities to help navigate your business to a fuller, faster recovery.

1-877-482-1234 • Disaster Recovery Consulting Services Available 24/7
www.aiblc.com



ADJUSTERS INTERNATIONAL
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The *right* way to settle claims®

Why choose

ADJUSTERS INTERNATIONAL

As the nation's premier disaster recovery consulting organization, we are focused on the principles of maximizing and expediting our clients' financial recovery from insurance claims.

With over 40 offices providing service throughout North America, we deliver a seamless, personalized response to your disaster recovery needs. We bring you decades of experience representing



the insured, successfully assessing and documenting losses, and negotiating with the insurance carrier for faster recovery.

Adjusters International's experienced public adjusters help businesses and homeowners settle claims by assessing and documenting every detail of a loss, as well as preparing the claim and assisting in its settlement.

Office Locations

Albany, New York
Atlanta, Georgia
Austin, Texas
Baltimore, Maryland
Bedford, New Hampshire
Boise, Idaho
Charlotte, North Carolina
Chicago, Illinois
Dallas, Texas
Denver, Colorado
Detroit, Michigan
Fort Lauderdale, Florida
Honolulu (Oahu), Hawaii
Houston, Texas
Kahului (Maui), Hawaii

Kansas City, Missouri
Las Vegas, Nevada
Los Angeles, California
Melbourne, Florida
Myrtle Beach, South Carolina
Nashville, Tennessee
New Orleans, Louisiana
New York, New York
Oklahoma City, Oklahoma
Irvine, California
Phoenix, Arizona
Pleasanton, California
Portland, Maine
Portland, Oregon
Provo, Utah

Richmond, Virginia
Rockville, Maryland
Sacramento, California
Salem, Oregon
San Diego, California
San Francisco, California
San Jose, California
San Juan, Puerto Rico
Scranton, Pennsylvania
Seattle, Washington
Springville, New York
Surrey, British Columbia
Syracuse, New York
Utica, New York
Virginia Beach, Virginia



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Meet your ADJUSTING TEAM

Experience, professionalism, and a deep-seated commitment to customer service are the hallmarks of our industry leadership.

The insurance company has their own adjuster and a team of experts to go over your claim with a fine-toothed comb. When you choose to work with us, you bring the power of our expertise to the table, essentially leveling the playing field and giving you the chance to achieve the best possible financial recovery.



Adjusters International boasts more senior and certified public adjusting professionals than any other organization of its kind.

Our experts include building estimators, contents appraisers, specialty appraisers, engineers, and certified public accountants — all working as part of your team to prove your claim to the insurance company.

Working on your side
TO PROVE YOUR
CLAIM TO
the insurance company.



ADJUSTERS INTERNATIONAL
BASLOE, LEVIN & CUCCARO
The *right* way to settle claims®

We've got THE EXPERIENCE you need

Our team has experience with everything from fires and water damage to all major disasters to have occurred in the past 25 years, including every hurricane to have hit the U.S. and Caribbean, the Midwest floods, California earthquakes, and terrorist acts, as well as tornadoes, hail damage and ice storms.

We have handled thousands of insurance claims resulting from disasters of all sizes and types. Our list of credentials includes the Port Authority of New York & New Jersey (owners of the World Trade Center)

and their 9-11 recovery; it includes serving on the Governor's Task Force that assessed damages following the Oklahoma City bombing; as well as working as advocates for numerous counties, cities, school districts, hospitals and port authorities.

We have over 40 offices throughout North America, each drawing on the resources of our insurance and catastrophe professionals throughout the country, so you can rest assured that when you call Adjusters International, you're calling in the best of the best.

We have handled THOUSANDS OF INSURANCE CLAIMS resulting from disasters of all sizes and types.





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What we do FOR YOU

Our consultants navigate your insurance claim and build the strongest possible foundation for your financial recovery. No one knows your business better than you do, and following a major loss it's perhaps the most critical time to apply that knowledge toward a successful recovery. A crucial foundation, however, is the financial component. That's where we come in:

- Evaluating your insurance policy to **establish the best possible strategy** for presenting your claim to the carrier;
- **Valuing, documenting and substantiating** every detail;
- **Negotiating on your behalf** with your insurance company;
- **Keeping you informed** every step of the way; and
- Ultimately **settling the claim for the maximum amount** and with infinitely less hassle for you.



How we are COMPENSATED

Property insurance claims are complicated, and the learning curve is steep. Our service fee, usually based on a percentage of your claim, is minimal in relation to your claim settlement and is offset by the better settlement you are likely to receive with our involvement — not to mention the time, hassle, and anxiety our experts can save you.

In addition, our expertise is focused on improving your financial recovery. If we don't think our involvement will make a difference, we'll tell you.

What the Press Has to Say About

Public Adjusters

Consumer Reports Homeowner Insurance Buying Guide

"If you reach an impasse, consider a public adjuster, who will negotiate for you for a fee, usually 10 percent of the payout. A Florida study of 76,000 claims suggests that it's money well spent: Policyholders who used a public adjuster settled with their insurance company for 19 to 747 percent more on hurricane-related losses than those who didn't. ..."

The Wall Street Journal Online Why Insurance Mediators Help When Disaster Strikes

"... Most homeowners, it turns out, have only a vague idea of what their homeowners insurance actually covers. Once a claim is filed, the insurance company will send over an independent adjuster to evaluate the claim. But these independent adjusters aren't so independent. Their job is to represent the insurance company's interests first, and yours second. After all, the insurance company is paying the independent adjuster.

... So when disaster strikes, it may very well be worth hiring a professional public adjuster as your advocate in an insurance claim. These adjusters specialize in combing over your damaged property and your homeowners policy, and they make sure the insurer doesn't snake away from a valid claim. Public adjusters many times are veteran insurance company claims adjusters who know how insurance companies operate and have expertise in negotiating property claims to make sure you get the most out of your policy.

'... If you have any sort of significant homeowner property claim, we recommend that you not file a claim without having a public adjuster to represent your interests,' says Paul Cohen [founder of New York-based consumer advocacy Web site Fight Bad-Faith Insurance Companies]."



**South Florida
Sun-Sentinel**
Public Insurance
Adjusters: An
Alternative
to Helping
Policyholders
Win Claims

Julie Patel

"Many homeowners don't fully understand their property insurance policies and are at a disadvantage when negotiating with insurers about repairs needed after a fire, theft, hurricane or other disaster. ...

This week, Insurance Consumer Advocate Sean Shaw plans to make legislative recommendations on how to speed up claims — based on several forums he held recently to address complaints from consumers about the process.

Shaw wants consumers to hire reputable, licensed public adjusters when help is needed with complicated claims. Consumers should be clear on the fee and what it includes, he said.

'Most of the time, I'd argue [insurance companies] do the right thing, but for those times that they don't, you'd sure like to have a public adjuster there fighting for you,' he said. ..."

Insure.com
How to Hire a
Public Insurance
Adjuster After
a Disaster

"Public claims adjusters can minimize the hassle of collecting documents and evidence and they negotiate with your insurance company. An adjuster will file the necessary paperwork with your insurer, arrange for inspections of your damaged property and haggle with your insurance company if it refuses to pay your full claim.

Public adjusters also help their clients communicate effectively with their home insurance companies in order to expedite claim payments. ..."

Bankrate.com
Do You Need
Your Own
Claims Adjuster?

"... Public adjusters assume all of the duties necessary to get your claim processed, including making an inventory of the loss and presenting your case to the insurance company. A good public adjuster has experience in the industry and will understand your contract and the company's responsibilities right down to the fine print. In exchange, a public adjuster receives a percentage of your claim.

'For the most part, people like using (a public) adjuster because they like the idea that someone is working on their behalf versus someone working on behalf of the company,' says P.J. Crowley, Vice President of the Insurance Information Institute."

Disaster Recovery Journal

When a Property
Loss Occurs, Who
is in Control?

Susan Plizga

"... Public adjusters are experts, employed by you, who are trained to understand how insurance companies deal with the complex policy requirements. One way to assure that you receive all that is rightfully and legally yours if a disaster occurs, is to hire a public insurance adjuster. ..."

A public adjuster is an individual with expertise in the area of insurance adjusting. Many people see the word 'public' and automatically associate public adjusters with the government. The title 'public adjuster' is used to distinguish them from the insurance adjusters and because they represent you, the public."

Yahoo! Finance

Six Ways to Get
the Most from
Insurance Claims

Joe Mont – TheStreet.com

"The Florida State Legislature's Office of Program Policy Analysis and Government Accountability issued a report last year that looked at the relationship between public adjusters, policyholders and the state-run Citizens Property Insurance program — an insurer established for those otherwise unable to afford or get coverage — in the wake of the 2005 hurricane season.

That audit found that policyholders who retained public adjusters for their claims got 747% higher compensation than those working solely with their insurance company. For non-hurricane claims, policyholders got 574% higher compensation. ..."

CBS MoneyWatch
When to Hire a Pro
to Settle an
Insurance Claim

Ray Martin - CBSNews.com

"... When there is a dispute over a claim, the burden of proof is on the insured. A public adjuster will document the loss, gather supporting replacement cost information and negotiate with the insurance company to maximize your settlement. ..."



Public Adjusters

Bankrate.com

Insurance: Hiring a Public Adjuster

Polyana da Costa

"A public adjuster works for the homeowner, not for the insurance company. The homeowner pays a public adjuster, usually as a portion of the claim. Insurance settlements usually are bigger, but don't expect a miracle."

Filing an insurance claim after a disaster is a stressful process. To avoid having to deal with the hassle, and with hopes of getting more money from the insurance company, many homeowners seek the help of a public adjuster.

A public adjuster is an insurance claims specialist who interprets the homeowner's policy, assesses the damage and how much it will cost to repair, and negotiates with the insurance company on behalf of the homeowner until the claim is settled. ..."

Insure.com

Secrets of Public Insurance Adjusters: What They Know About Insurance Companies That You Don't

"Hiring a public claims adjuster can put you on an even playing field with your insurance company. Your insurer may assign three different adjusters to work on your claim: one for 'additional living expenses,' one for your personal property and one for the building portion of your claim. A public adjuster will be able to explain the process and work on your behalf handling the countless meetings, e-mails, phone calls and paper documents that flow for a large claim. ..."

Bottom Line/ Personal

"Getting a fair settlement from your home insurer? Consult a public insurance adjuster to find out. Insurers — smarting from stock market losses — are pressuring their claims adjusters to keep damage claim payouts at or below the industry average. A public insurance adjuster safeguards the interests of the consumer. ..."



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489 Watervliet Shaker Road
Latham, NY 12110

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26 Railroad Avenue
Albany, NY 12205

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Saratoga Springs, NY 12866

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Aliakbar Noorani DDS

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Albany, NY 12203

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116 Saratoga Avenue
South Glens Falls, NY 12803

Alpine American, Inc. d/b/a/ Alpine Village Resorts

Route 9N North
Lake George, NY 12845

Amminadab Munyaneza

127 Prospect Street
Schenectady, NY 12308

Angelo & Mary Fratianni

107 Van Schoick Avenue
Albany, NY 12209

Angelo J. & Donna Rosse

122 Virginia Place
Gansevoort, NY 12831

Ann Snearly

16 Caveson Lane
Albany, NY 12205

Anthony & Claudel Galea

102 Franklin Beach Road
Saratoga Springs, NY 12866

Anthony & Fede Falcone

6 Castle Drive
Stillwater, NY 12170

Anthony & Lauretta Taurisano (Latham Holiday Inn)

Latham Holiday Inn
Latham, NY 12110

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Albany, NY 12205

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North Granville, NY 12854

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Ballston Spa, NY 12020

Atef Zeina

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Utica, NY 13502

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Albany, NY 12207

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150 Berkshire Way
Stephentown, NY 12168

Bernard (Skip) Vandenburg

1 Chestnut Hill South
Loudonville, NY 12211

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209 Stillwater Bridge Road
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Fort Edward, NY 12828

Brenda L. Bayer

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Brainardsville, NY 12915

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Queensbury, NY 12804-8348

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Schenectady, NY 12303

Brindisi's Inc.

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Saratoga Springs, NY 12866

Broadway United Methodist Church

1550 Broadway
Rensselaer, NY 12144

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Clarksville, NY 12041

Bruce S. & Joyce Burke

2 Allen Lane
Queensbury, NY 12804

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Troy, NY 12180

Burnt Hills-Ballston Lake Central School District

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Scotia, NY 12302

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Latham, NY 12110

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Rotterdam Junction, NY 12150

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Schenectady, NY 12304

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Troy, NY 12180

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McKownville, NY 12203

Claude Bingham

P.O. Box 14
Brainard, NY 12024

***Clinton Revival Housing Development Fund
Corporation***

203 Clinton Avenue
Albany, NY 12207

***Clinton Revival Housing Development Fund
Corporation***

270 Clinton Avenue
Albany, NY 12207

***CNY Management Corporation-Oakbrook Manor
Apartments***

Route 9W
Ravena, NY 12143

Cohoes Housing Authority

100 Manor Sites
Cohoes, NY 12047

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Silver Beach Road
Ballston Spa, NY 12020

Colleen M & Paul M Harrigan

8 Plymouth Avenue
Delmar, NY 12054

Community Court Co Inc

248 Broadway
Saratoga Springs, NY 12886

Community Court Company, Inc.

248 South Broadway
Saratoga Springs, NY 12866

Connie Rojcewicz

12 Main Street
Granville, NY 12832

Copperfield Inn, Inc.

307 Main Street
North Creek, NY 12853

Copperfield Inn, Inc.

307 Main Street
North Creek, NY 12853

D'Gino's Corporation d/b/a Fire and Ice Bar & Grill

175 Canada Street
Lake George, NY 12845

Dan & Lenae Ladas d/b/a Manhattan Bagel

121 Old Rotue 146
Clifton Park, NY 12065

Dana & John Cacchione

18 Weston Place
Clifton Park, NY 12065

Daniel & Sheri Vickery

40 Vanderbilt Avenue
Saratoga Springs, NY 12866

Daniel Digenova

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Schenectady, NY 12306

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Hoosick Falls, NY 12090

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154 Chestnut St.
Albany, NY 12210

Daniel M. & Janet L. Behan

20 South Beach Avenue
Bolton Landing, NY 12814

Daniel Zal

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Schenectady, NY 12309

Darlene & Alfred Wade d/b/a Wade Loch 12 Tavern

32 Main Street
Whitehall, NY 12887

Dave Longo

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Schenectady, NY 12309

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David Holub d/b/a Dave's Western Roundup

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David Huynh d/b/a US Beauty Supply

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Troy, NY 12180

David Litano

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Greenwich, NY 12834

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Schenectady, NY 12306

Donna Ketz

148 Verbeck Avenue
Schaghticoke, NY 12154

Douglas Frost & Dorothy Frost d/b/a The Tom Tom Shop

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Bolton Landing, NY 12814

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Francis O. & Bartholomew Bassett

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Albany, NY 12210

Joseph Carl

122 Fonda Road
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Joseph Danaher

1275 Central Avenue
Albany, NY 12205

Joseph DeGiorgio d/b/a Trojan Hotel Corporation

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Schenectady, NY 12304

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Joseph T. Hopp & Mary Ann Campbell

661 South Johnsbury Road
Johnsbury, NY 12843

Joseph W. & Mary J. Ryan

1335 First Street
Rensselaer, NY 12144

Joyce Shanley

4105 River Road
Latham, NY 12110

Juniors Corner Store Inc.

165 Paine Street
Green Island, NY 12183

Kaphi Lee Freihofer

39 Overidge Road
Latham, NY 12110

Karen J. Comolli

7 Deborah Drive
Latham, NY 12110

Kathleen E. Hebert

143 George Street
Green Island, NY 12183

Kenneth Merchant DBA Merchant Enterprises

22 Main Street
Ballston Lake, NY 12019

Kenneth Riley

174 Sawmill Road
Ravena, NY 12143

Kevin & Michelle Vita

24 Ellendale Avenue
Selkirk, NY 12158

Kevin & Patty Broderick

600 Washington Court
Guilderland, NY 12084

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42 Outlook Avenue
Saratoga Springs, NY 12866

Lanny F. Aulbach

46 May Apple Way
Ballston Spa, NY 12020

Larry Solimanto d/b/a The Wizards Den

285 Canada Street
Lake George, NY 12845

Latham Kennels/Herb & Patricia Cepeda

33 Miller Road
Latham, NY 12110

Laura & Michael Powers

19 Bayberry Drive
Clifton Park, NY 12065

Lawrence Warner

7 Frances Drive
Colonie, NY 12205

Lawrence Whitney

45 Braim Road
Greenfield Center, NY 12833

Leslie Kyme

145 Shirley Drive
Schenectady, NY 12304

Linbert M. Johnson

482 Clinton Ave
Albany, NY 12206

Linda & David Holub d/b/a Dave's Western Roundup

680 Mariaville Road
Schenectady, NY 12306-6807

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Lisa Manhey

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Ballston Spa, NY 12020

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Lou & Donna Sevrle

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Louis Kunian

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Albany, NY 12208

Luigi & Sharon Cicero

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Altamont, NY 12009

Lydia Kosinski

26 Summit Avenue
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Lynn Soave

16 Cherry Street
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MAAT Motel Corporation

99 Canada Street
Lake George, NY 12845

Madison Place Properties, LLC & Patricia Green

6 Madison Place
Albany, NY 12201

Manhattan Bagel

Manhattan Bagel
Clifton Park, NY 12065

Manoj & Rita Ajmera

12 Winding Ridge
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Marc Brumberg & Alice Brumberg

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Latham, NY 12110-1211

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Ravena, NY 12143

Margaret Havens

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Hudson Falls, NY 12839

Marianna Predewicz/Jeff's Dry Cleaners & Tailors

1442 State Street
Schenectady, NY 12304

Marilyn Pittelli

20 Hunters Run Boulevard
Cohoes, NY 12047

Marjorie Cheetham

3 Riverview Drive
Schenectady, NY 12309

Mark & Ann Slagen

41 Cynthia Lane
Nassau, NY 12123

Mark & Dayle Gruder

14 Cannon Court
Mechanicville, NY 12118

Mark J. Flanders & Renee Nichols

9 Wilshire Drive
Clifton Park, NY 12065-6772

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46 Lincoln Avenue
Watervliet, NY 12189

Mary Beth Stacchini

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Matthew & Dorothy LaClair

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Mazhar & Sakina Rangwala

16 Hilander Drive
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Michael Schwartz

6 Madison Place
Albany, NY 12202

Michael & Edward LaPan

LaPan Foundry
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Michael & Jean Flynn

11 Hansen Road
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Michael & Jennifer Caleo

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Malta, NY 12020

Michael D. Guiry

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Michael E. and Patricia S. DiCerbo

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Michael Mooney

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Michael/Linda Paley

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Mickey Visk/The Mousetrap

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Milford & Joan Robinson

53 Tom Hannock Road
Valley Falls, NY 12185

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Nations Bank/Bank of America

176 Third Street
Troy, NY 12179

Ned & Darlene Reynolds

22 Church Hill Square
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Neil & June Haverly

32 Balsam Way
Clifton Park, NY 12065

Nick Falvo/Schenectady Auto

Van Vranken Avenue
Schenectady, NY 12008

Nirmala G. Modasra

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1010 19th Street
Watervliet, NY 12189

NTM Leasing Inc.

1252 Central Avenue
Albany, NY 12205

Old Schenectady, LLC d/b/a Four Corner

c/o Parisi, Coan & Saccocio
Schenectady, NY 12306-3760

One Stop 19th Street Inc.

1010 19th Street
Watervliet, NY 12189

Otto & Lorraine Williams

156 1/2 Livingstone Avenue
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Robert Becker

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Satish Kumar

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Mechanicville, NY 12118

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Sylvan L. Kessler d/b/a Cohoes Mill End Fabrics

1 Pine Street and 116 Saratoga Street
Cohoes, NY 12047

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Ted & Pamela Malpass-Rush

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Tire Conversion Technologies, Inc.

605 Corporations Park
Scotia, NY 12302

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Tony & Gayle Wassenaar

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Tree Paad Fun Center, LLC

2381 Route 9
Mechanicsville, NY 12118

Tree Paad Fun Center, LLC.

2381 Route 9
Mechanicsville, NY 12118

Twin Rivers Council Boy Scouts of America

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Wendy Swezey

5693 Lake Road
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Werner M. Stallman

Silver Bay, NY 12874

Wesley Ryan/Homestead Funding

8 Rudder Lane
Latham, NY 12110

William & Helen Sigsby

1C Lacosta Drive
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William & In-Sook Forget

42 Sweetie Lane
Altamont, NY 12009

William & Maureen Cassidy

46 Gracemore Road
Saratoga Springs, NY 12866

William Forget

42 Sweetie Lane
Altamont, NY 12009

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Schenectady, NY 12304

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387 State Street
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William R. & Pamela Y. Dorn

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Zafer Jaouni

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55 Elm Street Properties, Inc.

15 Couch Street
Plattsburgh, NY 12901

A.R. DIGIMA, Inc./LBS of Frankfort, Inc.

Belmont Court Apartments
Ogdensburg, NY 13669

ABC McCleary Sign Company

114 Church Street
Carthage, NY 13619

Adirondack Medical Center

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Alan W. Koss

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11 Market Street
Alexandria Bay, NY 13607

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Allied Land Company LLC

113-117 Public Square
Black River, NY 13612

Alpan Properties, LLC

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Watertown, NY 13601

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Andrew Korony

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113-117 Public Square. Land Trust
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Peru, NY 12972

Axita Corporation d/b/a Red Carpet Inn

119 West River Street
Ogdensburg, NY 13669

Benjamin Jr. & Lisa M. Wildman

458 Beartown Road
West Chazy, NY 12992

Bernhard J. & Joanne E. Hrabovsky

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Tupper Lake, NY 12986

Bobkat Enterprises, LLC d/b/a Bobkat Bar & Grill

134-138 Commercial Street
Theresa, NY 13691

Border Industrial Park, LLC

1150 State Route 11
Champlain, NY 12919

Brian & Tamera Sponable

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North Creek, NY 12853

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Edwards, NY 13635

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Carolyn Loreman

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Carraig Stanwyck

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Watertown, NY 13601

Carrie Marolf

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Catherine A. Brown

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Hermon, NY 13652

Charles & Beverly Melvin

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Watertown, NY 13601

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Moyers Sleepy Hollow Trailer Park
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Christina Sabers

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Christopher & Carie Sullivan

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Main Street
Star Lake, NY 13690

Club 284 Inc.

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Massena, NY 13662

Clyde G. & Janet K. LaGraves

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La Fargeville, NY 13656

Dale A. Hall

69 Leboeuf Street
Tupper Lake, NY 12986

Dan Gleason

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Daryl & Jennifer Goutremout

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Cape Vincent, NY 13618

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Wilmington, NY 12997

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Dewey I & Carol Lavalley

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Dorothy D'Ercole

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Gerald Dischiavo

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Port Leyden, NY 13433

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Plattsburgh, NY 12901

James & Angela King

39463 County Road 26
Antwerp, NY 13608

James & April Montana

6947 State Route 294
West Leyden, NY 13489

James & Lynn Dominic

33 Canaan Road
Ellenburg, NY 12935

James & Sonya Page

1182 Route 3
Plattsburgh, NY 12901

James A. Cough

3153 Main Street
Constableville, NY 13325

James E. Brooks

5 Broad Street
Port Henry, NY 12974

James E. Brooks d/b/a Jimmy's

5 Broad Street
Port Henry, NY 12974

James G. Miner

8147 Moose River Road
Lyonsdale, NY 13368

James H. & Kathy Naklick

15580 NYS. Rt. 193
Pierrepont Manor, NY 13674

James Leigh LLC

2486 Route 9N
Ausable Forks, NY 12912

James Meola d/b/a Meola Enterprises

7516 South State Street
Lowville, NY 13367

James Mitchell

HC1, 414K Route 9N
Lewis, NY 12950

James R. Walker

24227 Boot Jack Hill Road
Felts Mills, NY 13638

James Spooner

29 Ouelette Circle
Keeseville, NY 12944

James W. Marquette

532 W. Main Street
Watertown, NY 13601

Janis Nelson

36 McLenathan Avenue
Lake Placid, NY 12946

Jason R Tschetter

20 Freedman Avenue
Middleport, NY 14105

Jerome B. & Anne B. Wichelns

10751 Limburg-Forks Road
Carthage, NY 13619

Jesse Young & Katherine Young

21 Madison Avenue
Antwerp, NY 13608

Joan (Scott) Gerni

Lighthouse Road
Henderson, NY 13650

Joanne Ladue

9 Whitney Street
Norwood, NY 13668

John Coryea

55 Clinton Street
Plattsburgh, NY 12901

John E. & Diana R. Hutchins

702 S. James Street
Carthage, NY 13619

John Eckert

RD#1 P.O. Box 224 Route 180
La Fargeville, NY 13656

John Eckert

34805 NYS Route 180
LaFargeville, NY 13656

John Konkol

6574 River Road
Lowville, NY 13367

John Longo

Long Point Road
Brantingham, NY 13312

John W. and Deanna Sammon

Raquette Lake, NY 13436

John Ward/Joyce Sweeney

3428 Church Street
Port Leyden, NY 13433

Joseph Buckheit

47 Abenaki Way
Lake Placid, NY 12946

Joseph Chaisson

Box 140 Route 26
West Leyden, NY 13489

Joseph Fisher & Son

306-308 Ford Street
Ogdensburg, NY 13669

Joseph Grenicko

5155 Crofoot Hill Road
Constableville, NY 13325

Joseph J. Parker

467 South James Street
Carthage, NY 13619

Juanita Fish

County Route 8
Chaumont, NY 13622

Keith & Suzanne Snavely

312 Brainard Street
Dexter, NY 13634

Kelsey I. Nix & Claire LaBrunerie

86 Hoffman Road
Paul Smiths, NY 12970

Kenneth & Catherine Pierce

84 Lincoln Ave.
Waddington, NY 13694

Kent & Saran Holden

715 State Street
Ogdensburg, NY 13669

Kevin & Carol Trombly

67 Simmons Road
Mooers, NY 12958-3834

Knorr Brake Holding Corp.

748 Starbuck Avenue
Watertown, NY 13601

Krishnakumar Hongalgi and Shilpa Hanchinal

22357 Riverglade Drive
Watertown, NY 13601

Lanny W. and June F. Luck

116 Seymour Road
West Chazy, NY 12992

Larry Danza

310 Gotham Street
Watertown, NY 13601

Leanne Robinson & William Cayea

187 Center Street
Massena, NY 13662

Leo & Rose McIntyre

2996 Canal Street
Port Leyden, NY 13433

Leo Jolicoeur

2 Twin Circle
Plattsburgh, NY 12901

Leo Mitchell

16800 Ransom Road
Dexter, NY 13634

Leonard A. & Sarah M. Marengo

RR1 Box 49
Turin, NY 13473

Lewis Lanes, LLC

7828 Rt 26
Lowville, NY 13367

Lisa A. & Brent A. Levely

22 Grange Avenue
Adams, NY 13605

Lonnie R. Getman

21692 Wrape Road
Carthage, NY 13619

Luis & Elsie Angarita

300 South Pleasant Street
Watertown, NY 13601

Luis G. & Elsie E. Angarita

1116 Boyd Street
Watertown, NY 13601

Lyle & Nancy Pickering

664 South Wood Road
Brushton, NY 12916

Lyle & Tobette Darrah

302 Knowlton Avenue
Watertown, NY 13601

Maloney, Schell, Eisenhauer, P.C.

316 Sherman Street
Watertown, NY 13601

Manuel Gonzales Jr. and Lena Gonzales

31100 NYS Route 37
Evans Mills, NY 13637

Marcus Sanford and Jana Sanford

16666 County Route 156
Watertown, NY 13601

Marie L. Malivers

203-205 Central Street
Watertown, NY 13601

Marina At Lighthouse Point, Inc.

61 Montgomery Street
Rouses Point, NY 12979

Marion & David Thomas

23 Sisson Road
Potsdam, NY 13676

Mark & Kim Moore

2716 Rt. 178
Henderson, NY 13650

Martha H. Potter

418 Cross Street
Watertown, NY 13601

Mary Salamone

7642 Wild Turkey Rd
Liverpool, NY 13090

Massena Memorial Hospital

1 Hospital Drive
Massena, NY 13662

Matt Rose d/b/a Matt's Auto Sales

34819 U.S. Rt. 11
Philadelphia, NY 13673

Maureen Shortt

142 Church Street
Alexandria Bay, NY 13607

McCadam Distributors (Beverages)

RD#1 Box 32
Plattsburgh, NY 12901

Michael & Maryanne Colligan

259 California Avenue
Watertown, NY 13601-2969

Michael A. & Mary F. Pistolese

561 Arsenal Street
Watertown, NY 13601

Michael and Charlyn Williams

298 East Main Street
Watertown, NY 13601

Michael Charlebois

279 Country Route 42
Fort Covington, NY 12937

Michael E. & Diana L. Burt

25403 County Route 57
Three Mile Bay, NY 13693-7213

Michael Goerger

45 Church Street
Alexandria Bay, NY 13607

Michael L. & Marilyn J. Crossman

8431 South Main Street
Evans Mills, NY 13637-3201

Michael S & Leslie Nicholas

4271 State Highway 30
Northville, NY 12134

Miller's Fuel Inc.

2479 Route 9 North
Au Sable Forks, NY 12912

Millett's Plumbing, Heating and Electrical, Inc.

42267 County Route 100
Wellesley Island, NY 13640

Mohawk Indian Housing Corp.

19 County Route 45
Roosevelt, NY 13683

Mohawk Indian Housing Corp.

19 County Route 45
Roosevelt, NY 13683

Monty & Catherine Curtis

29 Ritz Road
Russell, NY 13684

Mountain House Lodge LLC

832 Hurricane Road
Keene, NY 12942

Mountain Lake Children's Residence

386 River Road
Lake Placid, NY 12946-3213

Mountain Vista Associates

c/o Orion Management
Ticonderoga, NY 12883

Nancy J. Wells Bronson

23 Wall Street
Mineville, NY 12956-1455

Native Trading Association

442 Frogtown Road
Hogansburg, NY 13655

Native Trading Association/Stuart White

442 Frogtown Road
Hogansburg, NY 13655

New Plan Realty Trust-Meadow East Apartments

Leroy Street
Potsdam, NY 13676

New Plan Realty Trust-Northland Plaza S.C.

Eastern Boulevard & E. State Street
Watertown, NY 13601

New Plan Realty Trust-University Mall S.C.

Rt. 11 Tupper & Fowler Road
Canton, NY 13617

New York Pizzeria of Lowville LLC

7609-7611 N. State Street
Lowville, NY 13367

Nicole R Lamantia

168 Parkwood Avenue
Kenmore, NY 14217

No 1 Chinese Restaurant Dong Li Qin dba

7 Bloomingdale Avenue
Saranac Lake, NY 12983

North Country Orthopedic Ambulatory Surgery Center LLC

1571 Washington Street
Watertown, NY 13601

Northeast Furniture Liquidators, Inc.

522-542 Newell Street
Watertown, NY 13601

Northern Fire Equipment Company

20952 County Route 16
Watertown, NY 13601

Oliver Gordinier

39131 NYS Route 3
Carthage, NY 13619

Oliver J. Wisner

1205-1207 Columbia Street
Watertown, NY 13601

Oscar R. Amaya d/b/a LaPizza

463 E. Main Street
Malone, NY 12953

Palmer Street Apartments

75 Palmer Street
Ausable Forks, NY 12912

Pamela and Robert H Lefevre

9618 Road 1737
Dexter, NY 13634

Pamela J and Robert H Lefevre

16205 County Rte 156
Watertown, NY 13601

Patrick & Robin Merritt

144 North Meadow Street
Watertown, NY 13601

Patrick F and Mary A Wallace

5548 Woodlawn Avenue
Lowville, NY 13367

Patrick Murray

20971 Oxford Street
Carthage, NY 13619

Paul & Cynthia Garvey

8 Wood Avenue
Piercefield, NY 12973

Paul & Patricia Shirley

22 Lincoln Avenue
Massena, NY 13662



Paul Post Realty

11 Main Street
Massena, NY 13662

Peggy S. & Clifford R. Moulton, Jr.

16760 Michael Road
Adams Center, NY 13606

Peter & Sara Mehr

6352 Main Street
Westport, NY 12993

Peter C. Harris c/o Stuart Harris

Whispering Woods Apartments #7
Carthage, NY 13619

Peter J Devoe

7622 West Lyden Road
Boonville, NY 13309

Peter V. Schulberg/Little Naunkeag, Ltd.

30 S. Shore Road
Inlet, NY 13360

Philip Smithline d/b/a Premier Apartment Management

234 Coffeen Street
Watertown, NY 13601

Ralph J. Kroeger Jr. and Theresa A. Kroeger

6933 County Route 10
Lisbon, NY 13658

Randolph J. & Linda J. Stanley

66 Wellscroft Way
Upper Jay, NY 12987

Randy & Georgia Slye

35328 County Route 36
Carthage, NY 13619

Raymond & Barbara Higby

6479 Number Four Road
Lowville, NY 13367

Raymond & Barbara Higby DBA Cutting Edge Video

6479 Number Four Road
Lowville, NY 13367

Raymond & Irma Pacific

114 Park Drive West
Watertown, NY 13601

Raymond N. Duheme

5183 State Route 374
Lyon Mountain, NY 12955

Raymond Spittler

123 N. Pleasant Street
Watertown, NY 13601

Richard E. & Darlene S. Crouse-Personal Property Away From Premises

7828 Rt. 26
Lowville, NY 13367

Richard F. Bacilieri

158 Liberty Avenue
Massena, NY 13662

Richard J. Dumas

131 Harvey Road
West Chazy, NY 12992

Richard L. Frazier & Deborah A. Evans

12759 State Route 178
Adams, NY 13605-2185

Robert & Mary Jane Rothdiener

Pine Tree Trailer Park
Alexandria Bay, NY 13607

Robert & Virginia Weldon

38 Walton Street
Alexandria Bay, NY 13607

Robert A. Luke

194 Brantingham Lake
Brantingham, NY 13312

Robert and Michelle Hoffman

515 John Street
Carthage, NY 13619

Robert and Virginia Weldon, Esq.

201-203 Clinton Street
Watertown, NY 13601

Robert C. & Dian F. Bose

131-133 Park Avenue
Watertown, NY 13601

Robert Cocco

12 Irish Avenue
Philadelphia, NY 13673

Robert L. Croop

551 Mill Street
Watertown, NY 13601

Robert Lefevre

Cady Road
Adams Center, NY 13606

Robert Lefevre

19049 Cady Road
Adams Center, NY 13606

Robert Lefevre

16204 County Road Route 156
Watertown, NY 13601

Robert Lefevre

16204 County Route 156
Adams Center, NY 13606

Robert Longo

B154 Long Point Road
Brantingham, NY 13312

Robert Merghenthaler & Marguerite Hawley

170 Pleasant Valley Road
Norwood, NY 13668

Robert Patchen

2177 Lane Road
Watertown, NY 13601

Robert S. & Carolyn J. Macy

30724 N.Y.S. Route 180
La Fargeville, NY 13656

Robert Staires, Jr.

281 Old Market Road
Winthrop, NY 13697

Robin Davis & Mary Davis

18669 County Route 66
Watertown, NY 13601

Rocco A. & Patricia DePerno

Joe Indian Pond Rd.
Parishville, NY 13672

Romano's Saranac Lanes, Inc.

11 Bloomingdale Avenue
Saranac Lake, NY 12983

Ronald Dancause & Dianna Dancause

1920 County Rt. 27
Russell, NY 13684

Ronald Kirkpatrick

103 Cook Road
Russell, NY 13684

Ruby Brais

15 Congress Street
Brasher, NY 13613

Russell P. Bridge

23 Main Street
Antwerp, NY 13608

Ruth & Dwaine Darling d/b/a Seaway Park Motel

528 County Route 42
Massena, NY 13662

Sandra A. Sneddon

322 East Main Street
Sackets Harbor, NY 13685

Scott McKeever d/b/a Tru North Pizza

4671 St. Highway 68
Ogdensburg, NY 13669

Shanna Moran

163 Lord Howe Street
Ticonderoga, NY 12883

Shannon M. Trombley & Jason Bruce

211 High Street
Theresa, NY 13691

Shelly Zane & Dan Logalbo

6 Catlin Avenue
Sauquoit, NY 13456

Shirley Fenlong

477 County Route 36
Chase Mills, NY 13621

Spencer Boatworks, Inc.

956 NYS RR3
Saranac Lake, NY 12983

St. Lawrence Hotel Corp.

10 West Orvis Street
Massena, NY 13662

St. Lawrence Hotel Corporation d/b/a Quality Inn

10 West Orvis Street
Massena, NY 13662

St. Lawrence Hotel Corporation. d/b/a Quality Inn

10 West Orvis Street
Massena, NY 13662

Stefano Magro, Toni Magro d/b/a Stefano's Pizzeria

273 State Street
Carthage, NY 13619

Steven Hansen

17 Allison Lane
Mooers Forks, NY 12959

Steven R. Miller

6 Champion Street
Carthage, NY 13619

Sylvia J. Moody

West Mary Street
Glenfield, NY 13343

Tammy Clark

18041 Sandy Lane
Adams Center, NY 13606

Ted & Judy Moon Inc / Chateau Motel

7091 Route 9
Plattsburgh, NY 12901

Terry & Lisa Premo

63-65-67 Sycamore Street
Massena, NY 13662

The ARC

7688 Forest Avenue
Lowville, NY 13367

The Marina At Lighthouse Point Inc.

62 Montgomery Street
Rouses Point, NY 12979

The Orients

Main Street
Lake Placid, NY 12946

Thomas & Hui Mooney

709 West Main Street
Watertown, NY 13601

Timothy Bennett

7479 Railroad Street
Lowville, NY 13367

Timothy S. Brigham

5434 Bostwick Street
Lowville, NY 13367

Tony Lucas

South River Road
Saint Regis Falls, NY 12980

Town of Wilna Housing Authority

600 South Washington Ave
Carthage, NY 13619

Traci & Julio Hall

35 N. Main Street
Carthage, NY 13619

Tracy Spencer d/b/a Focal Point Custom Framing

1033 Coffeen Street
Watertown, NY 13601

Travis Cote

236 Route 9 N
Keeseville, NY 12944

Treadwell Bay Marina, LLC

214 Bouchard Drive
Plattsburgh, NY 12901

Valerie Sobolewski

Camp #64
Alexandria Bay, NY 13607

Vance Fleury

162 Main Street
Massena, NY 13662

Vernon Lowery

2701 Main Street
Brier Hill, NY 13614

Veronica & Harold James

719 Old Potsdam Parishville Road
Potsdam, NY 13676

Village of Potsdam Housing Authority

35 Racquette Road
Potsdam, NY 13676

Village of Saranac Lake

Van Buren Street
Saranac Lake, NY 12983

Village of Saranac lake

Van Buren Street
Saranac Lake, NY 12983

Vincenzo Zimbardi

92 Buffalo Street
Gowanda, NY 14070

W&M Dillabough d/b/a Captain Bills

6574 State Highway 68
Ogdensburg, NY 13669

W.E.R. Yellow Cab of Watertown

597 Eastern Boulevard
Watertown, NY 13601

***Ward Lumber Company Inc., Ward Lumber
Company, Ward Bros.***

697 Glen Road
Jay, NY 12941

Watertown Housing Authority

Midtown Towers
Watertown, NY 13601

Watertown Properties Inc.

95 Public Square
Watertown, NY 13601

Watertown Properties Inc.

221-231 State Street
Watertown, NY 13601

Watertown Properties, Inc.

Watertown, NY 13601

Watertown Properties, Inc.

221-231 State Street
Watertown, NY 13601

Watertown Properties, Inc.

89-99 Public Square
Watertown, NY 13601

Watertown Properties, Inc.

140 High Street
Watertown, NY 13601

Wayne & Patricia Wager

168 Sterling Street
Watertown, NY 13601

Wayne Ashley

12391 Alleghany Road
Silver Creek, NY 14136

Wei & Mel Ying Zheng

13 Broadway
Saranac Lake, NY 12983

Weldon-Trimper, P.C.

c/o Robert Weldon, Esq.
Watertown, NY 13601

Wendy S. Carlson

43724 Lewisburg Road
Natural Bridge, NY 13665

Wilbert's Inc

4396 State Route 104
Williamson, NY 14589

Wilbert's Inc.

4936 State Route 104
Williamson, NY 14589

William & Annitah Hart

23646 Patterson Road
Watertown, NY 13601

William & Ellie Muirhead

6081 County Route 24
Colton, NY 13625

William & Jeanne Parks

763 West End Avenue
Carthage, NY 13619

William B. & Michelle A. Dillabough

6574 State Highway 68
Ogdensburg, NY 13669

William Baker

PERSONAL & CONFIDENTIAL
Watertown, NY 13601

William J. Holmes & Colleen M. Holmes

359 Old Military Road
Lake Placid, NY 12946

William J. Monnat

22381 Duffy Road
Watertown, NY 13601

William Keiser d/b/a 4 Corners Automotive

Corner of Route 12D & Route 26
Constableville, NY 13325

William Larock

610 Gates Street
Ogdensburg, NY 13669

Willy and Nancy Weber

4351 Route 39
Bliss, NY 14024

Woodrow M. & Barbara J. Riley

15789 Odell Road
Copenhagen, NY 13626

Zu Hui Pan d/b/a Fung Hing Restaurant

225 State Street
Watertown, NY 13601

May 16, 2016

RE: 12 Bluestone Ridge Clifton Park NY 12065

Dear Dan Tompkins,

We would like to thank you for all that you did for our family during our time of need recently. As you remember, a pipe broke in our finished basement and over fourteen thousand gallons of water covered our floors, furniture and fixtures. We were so impressed when you agreed to come over that very evening to assess the damage for us and to give us good advice as to how to mitigate the damages and save ourselves from further loss. We were particularly pleased that you had all the necessary forms with you that night so that we could get started with our claim immediately. Your expertise was instrumental in helping us understand our policy. If it wasn't for you we really would not have known about the many different ways in which our insurance coverage worked. Our State Farm agent was cooperative but you were way more knowledgeable and we are confident that we received the most for our claim thanks to your keen eye and attention to minute detail.

We are happy to say that we received our money from our insurance company in record time. We are quickly putting our basement back together and look forward to enjoying it again soon. We cannot say enough about the incredible service we received from you since we thought the days of this kind of service were all but gone. Clearly you have made a commitment to your clientele to provide expert service that is second to none. We couldn't be happier with the end result.

Very sincerely,

A handwritten signature in cursive script, appearing to read "Mark Favaloro & Millie Wood".

Mark Favaloro & Millie Wood

James M Robert

21 Sweet Brier Dr.
Ballston Lake, NY 12019
Phone: 518-877-0454

Daniel Tompkins

Adjusters International
Basloc, Levin & Cuccaro
125 Wolf Road, Suite 214
Albany, NY 12205
Phone: 518-434-1234

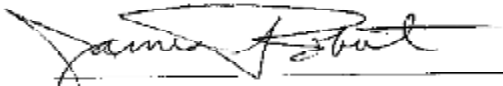
Dear Dan,

Just a quick note to thank you and your firm, for your efforts in successfully settling our home owners insurance claim. A combination of a neighbor's recommendation and my initial bad experience dealing with the insurance company's telephone adjuster, convinced me we needed your services.

Must admit, I was initially skeptical of the value of your services. Guess we all assume the insurance company will just pay for all the repairs and losses, minus any deductible. When you experience structure and contents losses, it isn't easy to determine the value of your losses without a public adjuster on your side. Unfortunately, the average home owner, is not in a fair bargaining position with an insurance company without the help of a firm like yours. Your detailed estimates were instrumental in achieving a fair settlement from the insurance company. Also by negotiating a fair value with the insurance company, you took a lot of headaches away and got the best settlement.

Our home has been successfully repaired and improved upon. Our contents have been replaced as needed and all for the settlement we received from the Insurance company minus your fee. You have removed my skepticism and proved that your services are necessary and worthwhile! I am pleased to provide my recommendation for the use of your company to anyone experiencing a similar loss.

Thank you for your help,



James M Robert
4/21/2016

David R. Guadagna
49 Ellis Avenue
Springville, NY 14141

Wednesday, March 2, 2016

Adjusters International / Basloc, Levin & Cuccaro, LTD
126 Business Park Drive
Utica, New York 13502

Attention: Steve Vanuga
Vice President

Dear Sir,

I am writing regarding my experience with your company and it's representatives Doug Garland & Steve Vanuga. Last spring I had a fire in my garage which started in the kitchenette causing substantial structural and personal property loss.

I knew that dealing with the insurance company on a loss like this could be complicated and agrivating. Fifteen years ago a tree fell and completely destroyed a garage I had on another property. That experience left me feeling helpless and at the mercy of the Insurance company's estimator. So when our fire happened I quickly went out to find a reputable company that would help me deal with the insurance aspect of our loss. I contacted your company and am so glad that I did, they negotiated with the insurance company and got them to cover all the needed repairs, they also did an amazingly detailed inventory and estimate of items damaged / lost in the fire. (Far better than I would have ever been able to do) The entire experience of working with your team was a pleasure, they made my life easier and I would recommend your company with no reservations.

Sincerely
David R. Guadagna



Tuesday, December 15, 2015

Adjusters International
Basile, Levin and Cuccaro
126 Business Park Drive
Utica, New York 13502

Re: My claim(s) experience(s) with BLC

Dear Sirs,

About 15 years ago I a rental home was severely damaged in a fire. At the time of the incident, I wasn't in town and was quite surprised to hear "We'd like to talk to you about the fire" (What fire I had no idea about until I went through the newspapers to find the house on the front page!). The insurance company offered \$23,000 to bulldoze the property and BLC (with whom I'd never done business) was able to secure \$42,000 from them, they kept their 10%, we sold the home for \$10,000 "as is" and the property is now a private residence.

This year I had a leak in a pipe above a ceiling caused by a nail in a floor on the second floor etching away (presumptively for many years) at the hot water pipe until it finally burst destroying not only the ceiling and walls in a small hallway (where the water was coming out), but the entire bathroom ceiling and walls above which the pipe actually was leaking.

My first call was to the insurance company. My very next call was to BLC (based upon my house fire experience 15 years ago noted in the first paragraph). Exceptional service and persistence (not to mention the stress relief of my not having to deal with the insurance company) resulted in a brand new bathroom other than the fixtures themselves; new ceiling, walls, flooring, etc. There is absolutely NO WAY I'd have this result had I gone solo and fought with the insurance company.

I HIGHLY recommend (and do verbally to anyone I hear of who's experiencing a loss) BLC and, in particular, Peter DeCarlo, who was simply a prince throughout the process. He even left his OWN flooded home on a Saturday evening to meet here with the insurance adjuster. Just exceptional and the quintessential professional.

Everyone at A.I./B.L.C. is wonderful including Dick Smith, Peter Surace, Ann Marie Rowlands (a friend) and Peter DeCarlo with whom I had the most contact.

I hope to never have to call you again, but, if I do, I'll rest easy knowing I'm well served and taken care of.

Sincerely,



Gregory M. Morra
43 Paris Rd
New Hartford, N.Y. 13413

December 9, 2015

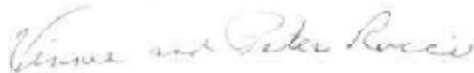
Re: 46 Nob Road, Utica, NY 13501

We just wanted to thank you for all that you have done for us during the past year.

We know that we would never have managed to put our lives together without your perseverance and expertise.

Thank you for everything – we are truly grateful.

Most Sincerely,

A handwritten signature in cursive script that reads "Vinnie and Peter Rocco".

Vinnie and Peter Rocco

September 28, 2015

Mr. Richard Smith
Adjusters International/Basloe, Levin & Cuccaro
126 Business Park Drive
Utica NY 13502-6302

Dear Richard:

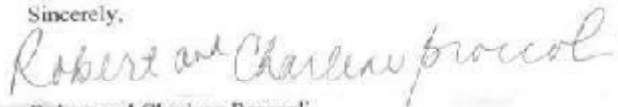
As soon as we realized that we had a loss that would be covered under our insurance, we knew instantly that the right thing to do was to call you. We knew we would be in good hands and are extremely grateful for your services.

Adjusters International/Basloe, Levin & Cuccaro is the best in the business. In addition to the exceptional service we received from you, Maryann was very helpful and thorough.

We would never hesitate to call you again should the need arise and would most certainly recommend your company to anyone who experiences a loss.

Again, thank you for taking such good care of us and for being there when we needed you.

Sincerely,

A handwritten signature in cursive script that reads "Robert and Charlene Broccoli". The ink is dark and the signature is fluid.

Robert and Charlene Broccoli

Irene Speronie
21 Ellicott Street
Salamanca, New York

August 20, 2015

Adjusters International/Basloe, Levin & Cuccaro, LTD.
126 Business Park Drive
Utica, New York 13502

Attention: Mr. Richard R. Smith
Vice President

Dear Mr. Smith:

I am writing to say that I was very pleased with the service provided by your company. I had never been through this process before and at first it appeared to be very daunting. After meeting with your company's representatives, especially Doug Garland, I felt that the work needed to catalog all of the items lost or damaged in the fire would be handled very expeditiously and professionally - and indeed it was.

Additionally, Mr. Garland handled all of the negotiations with the insurance company, keeping me well informed every step of the way. I felt that my interests were being very well represented. In the end I believe Mr. Garland was able to negotiate a better resolution than I would have been able to on my own.

Although I hope never to be in a position again to need your services, if I am, your company will be the first on my list to call.

Very truly yours,

A handwritten signature in cursive script, appearing to read "Irene Speronie".

Administrator for the Estate of Mary Dolecki

September 1, 2015

Mr. Richard Smith
Adjusters International
Basloe, Levin and Cuccaro, LTD
Professional Loss Consultants
126 Business Park Drive
Utica, NY 13502

Dear Richard:

I wanted to take a moment to thank you for your tireless support, excellent communication and thorough handling of my recent home loss claim.

I was very satisfied and personally enjoyed working with you and your staff to come to a satisfactory resolution with my insurance carrier. Your help proved immeasurable with all of the details that takes so much time and research all of which your staff was very thorough.

I would highly recommend your services. Again, thank you for your services.

Best regards,

A handwritten signature in black ink, appearing to read 'Greg', written over the printed name 'Gregory Lopresti'.

Gregory Lopresti

April 29, 2015

Adjusters International/Basloe, Levin & Cuccaro
Attn: Stephen Surace
126 Business Park Drive
Utica, NY 13502

Dear Mr. Surace,

On behalf of my sister, Rosemari Bennett and myself, I am writing this letter to express our gratitude for the opportunity to have worked with two of your employees; Darin Checchia and Mark Parkinson regarding the handling of our insurance claim at our rental property at 6 Root Street, in New Hartford, NY. The insurance claim was for "Building Damage Due To Water."

Darin explained the Basloe, Levin and Cuccaro would be the advocate between the insurance company and the vendors needed to complete the process for restoring the building. Mark would manage the process of working with the vendors and supervising their work.

The homeowner does not have the expertise to complete a project from the initial devastation of the loss to the completion of the complicated tasks for restoration of ones property.

Please give our thank you to both Darin and Mark for a job well done and our appreciation.

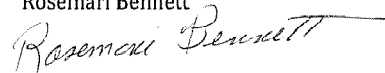
Darin and Mark represent Basloe, Levin & Cuccaro as a company one feels comfortable giving a personal and professional recommendation as they are part of your companies success story.

Sincerely,



Patricia Bennett

Rosemari Bennett



Linbert Johnson
446 Clinton Ave
Albany, New York 12206
April 24, 2015

Basloe, Levin, Cuccaro, LTD/Adjusters International
126 Business Park Drive
Utica, New York 13502

Dear Basloe, Levin, Cuccaro, LTD/Adjusters International:

I'm writing this letter to express my sincere thanks and appreciation for the professional, technical, and emotional support your company provided to me during a very difficult time.

The expeditious handling of the loss and the details on every aspect of the claim far exceeds what I could have done on my own.

Again, thank you for the support and help. I would be more than glad to refer and recommend your company to anyone.

Sincerely,

Linbert Johnson

3/28/2015

Adjusters International/Basloe, Levin & Cuccaro
126 Business Park Drive
Utica, NY 13502

Adjusters International/Basloe, Levin & Cuccaro:

I have worked with Richard Smith and BLC in the past and as always a very high level of professionalism and fast, effective service.

Thank you all.

Sincerely,

A handwritten signature in cursive script that reads "Bernard Carcone". The signature is written in black ink and is positioned to the right of the word "Sincerely,".

Bernard Carcone

January 28, 2012

A sincere thank you to Richard Smith for the great job he did for us with our porch damage. Since my wife and I are in our eighties, Richard took the burden of stress away and made the situation much easier. We can't thank you enough for the professional help that you provided in negotiating with our insurance company on our behalf. We are confident that we ended up with a considerable larger settlement thanks to your knowledge and efforts. We are very pleased with the outcome and would highly recommend you to others.

Thank you again for all your work, advice, and communication throughout this process.

Best Regards,
Joseph and Gloria DeCola

5/8/2015

To Whom It May Concern:

Richard Smith is the "man." He was and is the best of the best. He kept the lines open every day and answered all calls promptly.

Sincerely,

Howard R. Solomon

Howard Solomon

1/5/2015

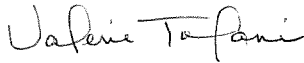
Adjusters International/Basloe, Levin & Cuccaro
126 Business Park Drive
Utica, NY 13502

To Whom It May Concern,

No matter how small the claim, I always received the best service from BLC. They always followed up, sometimes daily to ensure I always had up to date information about my claims.

I always recommend BLC to my friends and appreciate all that they did for me.

Sincerely,

A handwritten signature in cursive script that reads "Valerie Tofani". The signature is written in dark ink and is positioned above the printed name.

Valerie Tofani

December 29, 2014

Adjasteen International, Budget, Leasing & Culture
126 Business Park Drive
Utica, NY 13502

To Whom It May Concern:

We were very impressed with you handling of our unique situation. We wish now we had contacted you the day of our loss. We realize that it makes a huge difference having someone represent your case.

Thanks for all the hard work on our behalf. Andy was great!

Sincerely,

Gregory Washburn

A handwritten signature in blue ink, appearing to read "Gregory Washburn", written in a cursive style.

Melanie S. Tucker.
29 Woodchuck Hollow Rd
Washington, Vermont
05675
Sept. 29, 2014

Adjusters International
Basloe, Lewis & Cuccaro
125 Wolf Road Suite #214
Albany, New York

To Robert Dragonetti & Associates

I want to deeply express my thanks for all your help with our garage/barn fire Nov 2013. Hiring your firm was one of the best choices I have ever made. At a time like that you really need knowledgeable people to guide you through the process. Everyone I worked with at your firm was always professional and always had answers for me right away. Mr. Dragonetti was the best, always patient with all my calls & questions, which I had a lot of. My settlement was more than I expected. Without you & all your help I would have received a lot less. Again thank you all so much!

Sincerely
Melanie Tucker

12 Windsor Terrace
Utica, NY 13501
October 3, 2014

Adjusters International/Bastoe, Levin & Ciccaro, LTD
Professional Loss Consultants
125 Business Park Drive
Utica, NY 13502

Dear Sirs:

We would like you to be aware of our experience with Peter DeCono, of your firm. Dealing with him was a calming pleasure after a very traumatic loss. He was considerate, patient, thorough and professional in trying to expedite our claim. Kudos to Peter and Adjusters International. Peter is a great addition to your staff. We were grateful for the services we received during a very difficult time.

Sincerely,

Yvonne Hutchinson
E. Hutchinson
Yvonne Hutchinson
Eugene Hutchinson

8/11/2014

To Whom It May Concern:

I have known of the fine reputation of this firm and its professionals for many years. Consequently, I used its services for both professional and personal services.

Bush, Levin & Guxago, LTD always exceeds my expectations for quality and effectiveness.

Sincerely,

Angela J. Van Derhoof

Angela J. Van Derhoof